

Anydesk Application Tutorial

Is a remote desktop software primarily used by the IT team to remote your device and serve your ticket request on IT Helpdesk. This tool is already installed on your device.

Only used when the device is accessible via internet. (If not, courier service or authorized center apply).



1. Click the Search icon on the taskbar, and type "Anydesk".
2. Copy the Anydesk ID and send to IT support who will assist you.

3. When the box appears, Click "Accept".
4. **Accept** means you're ready to remote and authorize the Tech support.
5. **Remember to:**
 - ✓ Do not leave during the entirety of the remote session.
 - ✓ Follow the instructions of Tech support.

