



How Do I Change My Password?

Password Reset

Forgot your Bridge Account password?

Lost your phone or switched to a new device?
No worries! This infographic will guide you through the steps to reset your password and regain access to your Bridge account quickly and securely.



1

On the Login page, click "Forgot Password?"

A screenshot of the Sprout Ecosystem login page. At the top is the Sprout Ecosystem logo and name. Below is a 'Log in' section with two input fields: 'Email or Username' and 'Password'. The 'Email or Username' field has an envelope icon and the text 'Email/Username'. The 'Password' field has a lock icon and the text 'Password'. Below the password field is a checkbox labeled 'Remember me' and a link labeled 'Forgot Password?'. At the bottom is a green 'Log in' button. The footer contains the text '© 2025 Sprout Solutions Phil., Inc. All Rights Reserved'. A red arrow points from the 'Forgot Password?' link to a green area on the right.

click "***forgot password?***"

2

Enter the email address/username registered to your account.



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Sprout Ecosystem

Forgot your password?

We'll email you a link to reset your password.

Email or Username

✉ Enter Your Email/Username

Send Reset Link

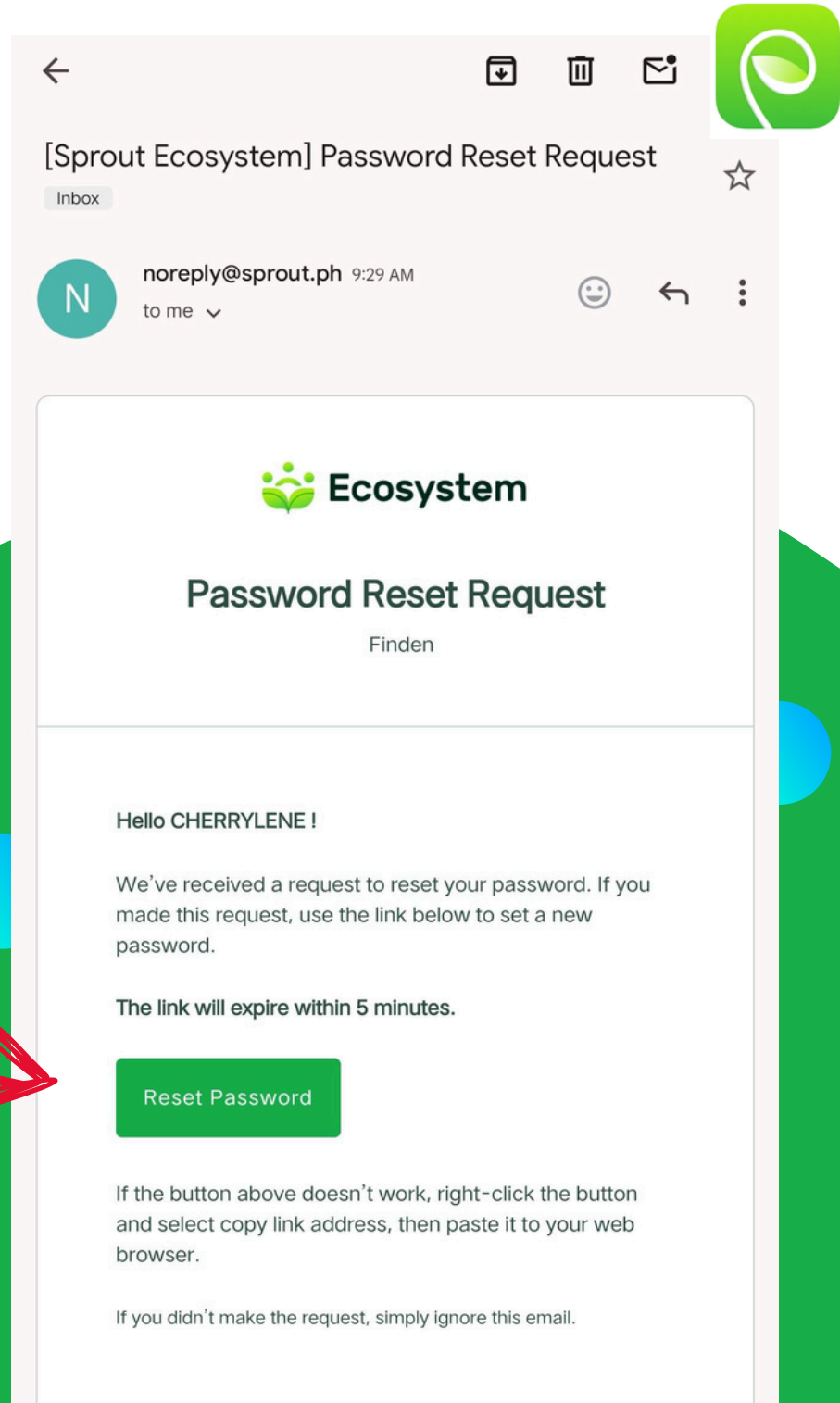
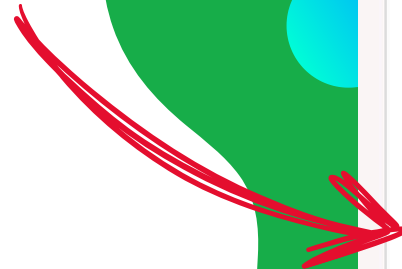
click "**Send Reset Link**"



3

A link to
reset your
password
has been
sent to your
email

click “**Reset
Password**”





4

Enter your New Password



Sprout Ecosystem

Update Password

Must contain at least 8 characters, 1 special character, 1 uppercase, 1 lowercase, 1 number.

New Password



Enter New Password



Re-type New Password

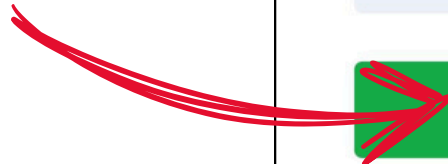


Confirm New Password



Update Password

click “*Update Password*”





Success!

5

**Your account password has been
successfully updated.**



Sprout Ecosystem

Account updated!

You have successfully updated your account.

You can now access your Sprout Ecosystem App, or
contact your HR admin for the application URLs you need.

